

August 18,2023

The Greenspan Co./Adjusters International
400 Oyster Point Blvd., Ste 519
South San Francisco, CA 94080

Dear The Greenspan Co./Adjusters International,



I want to thank you and the entire The Greenspan Co./Adjusters International team for your dedication and professionalism in helping me obtain a full and fair settlement from State Farm Insurance after my home was severely damaged by a hot water leak.

Jenn did an exceptional job explaining the entire claims process in detail and the various coverages and the money associated with the various portions of our policy with State Farm. I was kept informed and updated about my claim while being out of the country and given clear direction on the next steps needed to facilitate my claim.

Jenn and Vic presented detailed and accurate estimates to State Farm, made all the right arguments, and increased our settlement. State Farm originally wanted to settle for 62% less than the final amount for repairs. Jenn was also able to get an agreement with the mitigation company and carrier so there was not out of pocket expenses owed.

We highly recommend The Greenspan Co./Adjusters International to anyone thinking they can do this on their own or who is trusting their insurance company to treat them fairly.

Sincerely,



Denis Albert