

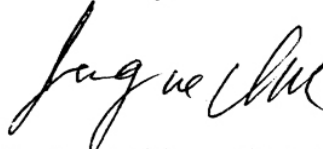
Davis Children Store
712 S Los Angeles St.
Los Angeles, CA 90014

The Greenspan Co./Adjusters Int'l
16542 Ventura Blvd, Suite 200
Encino, CA 91436-2092

Dear Arnie Abramson,

We would just like to take this opportunity to thank you and Suzie Kim for all your efforts on our claim. We appreciate your dedication and commitment on our behalf. We were very satisfied with the outcome. Once again , thank you.

Yours Truly,

A handwritten signature in black ink, appearing to read "Jaque Kim". The signature is written in a cursive style with a large initial "J" and "K".

Davis Childrens Store