

Monday, September 22, 2008

Date of the Fire: July 25<sup>th</sup> 2008 2AM

Location: Walnut Creek, CA

This letter is to thank Greenspan for the great job that they have done. At the morning of the fire I had few companies representatives standing on the curb. I collected few business cards, after a phone interview I choose to go with Greenspan. I figure there is so much to deal with and I wanted a group of professional to represent me, so I can spend more time with my family.

The team at Greenspan developed a strategy to maximize my chances of obtaining a fair settlement. They were able to get me policy limits for my entire claim within 30 days of the fire, an accomplishment that I thought would be next to impossible.

Losing my home to fire was beyond anything that I had ever could imagine. My family and I survived the fire and that is all that matters. Thank God for this lifetime miracle that we've witness.

I want to personally thank Greenspan for everything that they did.

Tony Astone, Thank you for your regress consistent effort to get the job done. You did not take NO for an answer.

Thanks, again

Ron Afshar

