

June 24, 2013

Bruce Tibert
Executive General Adjuster
THE GREENSPAN CO. /ADJUSTERS INTERNATIONAL
455 University Avenue, Suite 350
Sacramento, CA 95825

Dear Bruce,

After the disastrous wild fire on November 28, 2011 in Reno, NV our home was severely damaged and our contents destroyed. This loss was devastating and more overwhelming than we imagined. We met with you, Bruce, and you explained thoroughly as to how The Greenspan Co./Adjusters International could assist us in dealing with our insurance company. You and your professional staff worked hard to assure that we were compensated fully. Because of your expert knowledge and experience dealing with insurance companies, you were able to increase the amount of our claim beyond our expectations.

Bruce, thanks for your compassion, honesty and integrity in handling our claim. Thanks also to your staff for a job well done.

Please feel free to use our name as a reference for Greenspan International Adjusters, you are a truly 5 star company.

Sincerely,

Lee & Bonnie Richards
Reno, NV