Manocherian Brothers

150 East 58th Street New York, NY 10155-2899 212-355-4900 Fax: 212-355-3066

March 25, 1999

Mr. Robert J. Lucurell Mr. Roger Septoff Adjusters International 4765 One World Trade Center New York, NY 10048

Re: AMSTERCO/TOWER 67

Gentlemen:

I wanted to write both of you this letter to thank you for the competent job you performed in the settlement of our recent water damage loss which occurred at our Manhattan property located on West 67th Street.

We look forward to a long lasting relationship with Adjusters International. Please feel free to use us as a reference.

Very truly yours,

MANOCHERIAN BROTHERS

A. Manocherian