



MINDIS RECYCLING®

an Attwoods co.

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July 16, 1993

Mr. Karl Dennison, CPPA
Adjusters International
11 Koger Center Suite 124
Norfolk, VA 23502-4081

Dear Karl:

I wanted to personally thank you for the way you handled our insurance claim with AIG. You and your associates conducted yourselves in a very professional manner, and I was more than satisfied with the results. We could not, in my opinion, have reached the same settlement with AIG had we not used your services. You are professionals in every sense of the word.

Again, thank you for the excellent job you did for Mindis. We would be pleased to recommend your services to anyone who has suffered a significant loss.

Sincerely,

Byron S. Kopman
President

BSK: jr



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