



October 12, 1995

Randolph H. Goodman  
The Greenspan Company  
400 Oyster Point Boulevard, Suite 519  
So. San Francisco, CA 94080

Dear Randy:

This letter will attest that over the last few years you have represented my property management firm in the adjustment of numerous fire losses with excellent results. You have demonstrated professional qualifications and skill in seeing that we have received full indemnification following our fires.

If I can be of any further assistance please do not hesitate to call.

Very truly yours,

**BETTER PROPERTY MANAGEMENT**

Steven Brown