

Boardwalk Homeowners Assoc. P.O. Box 2315 Carolina Beach, N.C. 28428

Adjusters International Professional Loss Consultants Regional Office One NFA Park Amherst, N.Y. 14228-1187

Dear Ron.

Hurricane Fran delivered a devastating blow to Carolina Beach including our home, the Boardwalk Condominium. We not only lost our roof, we also had the interior of the building totally destroyed.

After our first discussion with the adjusters for wind and hail and flood damage, we realized we did not have the ability to deal with the severity of the situation. This situation dictated the need for a public adjuster. Selecting Adjusters International proved to be the best decision we made.

This decision led us to the recovery of damages that the Insurance Co. Adjuster had indicated would not be covered by our policy. This recovery included heating and air conditioning, cabinets, flooring, wall covering-all electrical and plumbing repair etc. The cost of these repairs would have been borne by each homeowner.

Thank you Ron, for your persistence and personal dedication. You not only achieved a ruling from the N.C. joint underwriter in our favor, you also delivered a loss recovery greater than our expectations.

As we rebuild our homes, we again thank you. We would highly recommend your service to anyone facing a catastrophic situation.

Very Truly Yours, Boardwalk Homeowners Association Directors

ommy J. Moffett

Glendora Bateman