B+F+RoddCo

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July 20, 2001

Arnie Abramson
The Greenspan Co.
Adjusters International
16542 Ventura Blvd. Ste. 200
Encino, CA 91436-2092

Dear Arnie:

We at B. F. RODDCO wish to thank you and The Greenspan Company for taking care of our fire claim. We lost an entire building at our shopping center in Lawndale, Ca. on December 25, 2000. In addition to the damaged building, we had not had the building rented for years. I knew we would have problems with our insurance company on both the building and loss of rents claims.

Arnie, you immediately came in with your experts and determined the loss to the building and settled the building claim. What was even more impressive was you ability to recover loss of rents for us.

We hope we never need your services again, but if we do have another fire, it is certain we will call on you again. Please feel free to use us as a reference on your future business.

Sincerely yours,

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