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October 15, 1982

The Greenspan Company 3440 Wilshire Boulevard Los Angeles, California 90010

Gentlemen:

I would like to take this opportunity to commend Mr. Herbert Greenspan for the excellent manner in which he assisted us in handling our fire loss insurance claim.

We are a small company and our loss in property of over \$50,000 could have been extremely detrimental to our business if we would have had to contend with delays in the payment of our insurance claim.

Mr. Greenspan's efficiency and perseverance in expediting our claim allowed us to quickly restore our losses and proceed with our business concerns.

Again, kudos to Mr. Greenspan for a job well done.

Sincerely,

Scott Barsotti

President