



PROFESSIONAL REAL ESTATE MANAGEMENT SERVICES

February 9, 2012

The Greenspan Co. / Adjusters International
6380 E Thomas Rd #324
Scottsdale AZ 85251

Attn: Joshua Scott
Re: Devonshire Apartment – Phoenix

Dear Josh :

I want to write to thank you and Dow Brooks for all of your assistance in adjusting the property claim at Devonshire Apartments.

The process of settling this loss was done quickly and with the utmost professionalism. We were able to recover all of the funds we needed to repair our property to make them look great again.

Without your experience and expertise in handling such catastrophic events I know we would not have recovered what we did. Your fees are worth every penny! If you ever need a reference please feel free to put me on the top of the list.

Thank you again.

Yours Truly,

A handwritten signature in black ink that reads 'Drew Gibson'. The signature is written in a cursive, flowing style.

Drew Gibson
Owner T&M Professional Real Estate Management
(602)-297-3326