



CHAMBERLIN
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To:

Joshua Scott
The Greenspan Company / Adjusters International
6380 E Thomas Rd #324
Scottsdale AZ 85251

Re: Meritish Norther Lakes, LLC / Glen Brea Apartments
4949 W Northern Ave Glendale AZ
Hail loss October 5, 2011

Dear Josh,

I wanted to write and thank you, Dow Brooks, and everyone else at The Greenspan Co. / Adjusters International for the exceptional work done to settle this loss.

In the past, we never enjoyed taking on the task of dealing with the insurance companies for our property claims. Ever since we brought you into the picture as part of our emergency response plan we have had an enormous weight lifted off our shoulders. The professional way you deal with the insurance companies helps us focus on our core business which is managing properties!

I am still amazed at the tremendous detail that went into adjusting the loss. How you accounted for every single damaged item on a property with over 55 structures is beyond me. I guess that's why you got such an amazing settlement. I think we can finally say it. The storm is over. Because of you and everyone on the team the property looks amazing and we have even raised our occupancy!

If you ever need a reference tell them to call me first!

Sincerely,

Dave Chamberlin
Owner
Chamberlin and Associates