



13835 N. Northsight Blvd, Suite 100  
Scottsdale, AZ 85260

o: 480-422-6930  
f: 480-422-6940

February 8, 2012

Joshua Scott  
The Greenspan Company / Adjusters International  
6380 E Thomas Rd #324  
Scottsdale AZ 85251

Re: Indigo Springs – Mesa AZ  
Hail Loss – October 2011

Dear Mr. Scott:


On behalf of PM Indigo Springs Mesa, LLC, I would like to extend my sincere appreciation for the excellent performance that you and The Greenspan Co. / Adjusters International provided in reference to the above-noted loss.

With this severe of a loss, it is not uncommon to be approached by multiple adjusting firms. Selecting the right company to help was a daunting choice. After discussing our questions with you at length, I feel we made the right choice by engaging your firm to work with us on this claim.

Your knowledge of the process and your professionalism was just what we needed. I am confident that our claim was adjusted properly and that we recovered the most money possible.

Again, please extend a sincere thank you to Dow Brooks, Tony Astone and everyone else who worked on our loss. Should you need an additional reference, please contact me at (480) 422-6930 ext. 234.

Sincerely,



Brooke Anderson  
PM Indigo Springs Mesa, LLC