



February 1, 2012

To:

Joshua Scott
The Greenspan Company / Adjusters International
6380 E Thomas Rd #324
Scottsdale AZ 85251

Re: Paradise Villa LLC
17805 N 40th Street Phoenix AZ 85032
Hail Loss – October 2011

Dear Josh,

Please allow me to extend a special thanks to you, Dow Brooks, and everyone else at The Greenspan Co. / Adjusters International for their fine work on Paradise Villa.

Time and time again you have proven yourselves to be professionals, experts, and incredible negotiators. Only one thing mattered in this loss; Money. This property was worn down with several years worth of maintenance to be completed. The insurance company defiantly attempted to depreciate the damages at an unreasonable rate. Without your assistance I know there is no way we would have recovered the hundreds of thousands of dollars we did.

I would also like to thank you for your communication with us during the process. The insurance company continually attempted to delay the payment of the claim. Without your experience and guidance I think we would have just given up. Thank you again for coaching us to stick with it and to see through their delay tactics. It paid off big time!

Sincerely,

Dave Chamberlin
Owner
Chamberlin and Associates

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