

2302 Barranca Parkway Irvine, CA 92606 (949) 263-8550 x202 mike@stompinc.com

August 6, 2003

Mr. Bill Rake 16542 Ventura Blvd., Suite 200 Encino, CA 91436-2092

Re: Letter of Appreciation

Dear Mr. Rake:

It has been almost 17 months since our facility burned to the ground. I can recall the day that you met with us to describe your services, which involved a niche practice that I never realized existed prior to our casualty loss.

After having gone through the process, I want to let you know that Richard Tanitsky and Chris Glenister did an extremely thorough, professional and tenacious job to assist Stomp, Inc. in processing our various components of our claim with The Hartford. Their understanding of the issues involved and knowing when to get other professionals involved served us very well in the long run. I believe you should recognize the outstanding efforts of these two professionals and I would strongly recommend your company to an entity that incurs a loss like ours based on the efforts put forth by Rich and Chris.

I sincerely appreciate the job done by your company. It has been a pleasure working with competent, talented insurance adjustors. Best wishes, and please feel free to call on me if your company should ever need a reference in the future.

Very truly yours,

Michael L. Hummell Chairman and President