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The Greenspan Co. 3600 Wilshire Bl Suite 300 Los Angeles, Ca 90010

December 1,1993

To Whom It May Concern,

I am writing this letter to let you know how much we appreciate the effort of your company and it's employees during some trying times. After our fire 3 1/2 years ago we hired your company to represent us in our insurance claim. You assigned to us Arnie Abramson. Arnie was there any time we needed him giving us advice from the day of the fire as to how to handle the everyday workings of our business, as well as the employees. He was especially helpful during the negotiation of our claim representing us in a very professional manner. He was very helpful in getting us the most out of claim.

I would also like to complement Sandy Cho who handled the accounting part of the claim. Sandy was also very professional in her handling of our account. She to was able to give us very valuable advice on how to handle our business during these trying times. Sandy was able to work very closely with Arnie to help us get the most out of claims.

It would be hard to imagine getting through these past few years without the services of Arnie and Sandy. Ours turned out to be a very complex claim that lasted a couple of years. Their expertise was unsurpassed and we would just like to thank-you for there services.

-Hells

Sincerely

Howard Entin