

The Greenspan Co.
400 Oyster Point Blvd
Suite 519
S. San Francisco CA 94080

May 14, 1997

To the President, Greenspan Co.

Dear sir, I wanted to send you this letter to make you aware of some of the greatest assets of your company, I mean Mr. Chris Glennister, who was always so helpful to me, and most of all his patience is really commendable, every time I called or left a message or requested anything from him, it was taken care of promptly. I honestly believe that if it would have been anybody else, they would have dropped my case long time ago, but Chris not only, hung in there but also very helpful towards me at all times.

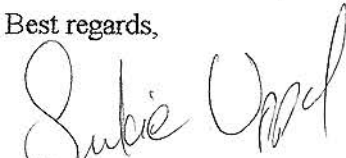
And then there is Keith, he made me feel so comfortable while we were getting the claim together. Even though I was probably the most unorganized, without any receipts and without any proof of anything, Keith made me feel like I had everything we needed and some more and not only that he assured me that I was probably one of the easiest cases that he has ever worked on.

Mr. Marcus Merchasin, on the other hand was another great helpful hand that made it all happen. Throughout the process he assured me and reassured me that there is nothing to worry about and everything will be just fine and he made sure that it was all fine.

All in all, what I am trying to say is, that it was a pleasure working with Greenspan company. If it was not for The Greenspan Company I would have never received any compensation from the wonderful Insurance company of mine. I would like to thank everyone in the Greenspan Company, and extend my thanks to Mr. Marcus for helping me get through this horrible nightmare.

Thank you thank you thank you, thank you so very much.

Best regards,



Sukie Uppal
President
Sangeet Group of California

(707) 421-8316

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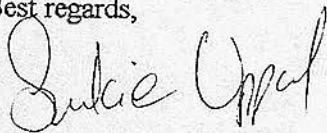
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