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April 18, 1991

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Dear Mr. Rake:

On behalf of the National and Westside branches of The Wellness Community, I want to thank your firm for its outstanding assistance in handling and processing our insurance claim. As a non-profit organization, we were not prepared for the aftermath of a fire such as our building suffered in January of this year. If it had not been for your company, we might still be puzzling over how to inventory the losses and submit the claims. Greenspan Company helped turn a disaster into a reasonable and manageable situation.

Fax (213) 315-9596

In addition, I want to single out two individuals from your firm who were of particular help. First, Sanford Arnoff who was on the spot soon after the fire to offer your company's services and to get us organized at the emergency level. Second, Arnie Abramson, the executive adjustor who took over the inventory process and negotiations with our insurance carrier. His attentive, energetic attitude coupled with a real depth of this field certainly made it experience in possible for The Wellness Community to receive the sizable settlement it did. They are both a credit to your firm.

We were more than fully satisfied with your service and would have no hesitation in recommending your firm to others.

Cordially,

*Marchs XAMaclo*Mariko Laniado, MFCC
Executive Director

ML/mtv

cc: Arnie Abramson Sanford Arnoff Harold Benjamin Jerry Bronstein

Providing free psychological and emotional support to people with cancer as an adjunct to conventional medical treatment.

Such psychosocial support improves the quality of life and may enhance the possibility of recovery.