B.A.I.T.
But another innocent tale...

B.A.I.T. FOOTWEAR
1624 West 240th Street
Harbor City, CA 90710

December 3, 2014

Mr. Arnie Abramson
The Greenspan Co./ Adjusters International
16542 Ventura Blvd. Suite # 200
Encino, CA 91436

Dear Arnie,

I wanted to take this opportunity to send our warmest gratitude for assisting us with our fire loss insurance claim.

We really can't thank you, Martin (Altman) and Susy (Kim) enough for your amazing work and genuine concern for our case. You are such wonderful people who really CARE about their clients. It is so refreshing and not at all common in the professional world.

You were there for us for every single question we had. You were there for us for every concern we expressed. You never hesitated to keep our best interest at heart and we can't thank you enough.
In the end, what we realized most from this situation is that an average person, who has insurance, is not versed enough to explain and express the devastation and loss that happens during an emergency like this. Thank goodness there is a company like The Greenspan Co./Adjusters International that helps small businesses get a fair settlement and gets them quickly back on their feet. This is what you have done for us and I am certain you will continue to help others do the same.

With our warmest gratitude,

Julie Kim
B.A.I.T. FOOTWARE

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먼저 이번 화재클레임에 도움주신 Greenspan 여러분들께
감사드립니다.
수지김씨를 비롯해서 마빈씨 어니씨, 많은 경험과 전문성으로
정확히 방향제시를 해주셔서 갑작스러운 화재로 어찌할바
모르고 있던 저희들에게 너무나 큰힘이 되어주었습니다.
모든 일들이 빠르고 순탄하게 마무리 되어진 이즈음에
다시한번 감사드립니다.

With our warmest gratitude,

Howard S. Hong
B.A.I.T. FOOTWARE