

December 2, 2014

The Greenspan Co./Adjusters International
400 Oyster Point Blvd., Ste. 519
So. San Francisco, CA 94080

To Whom It May Concern:

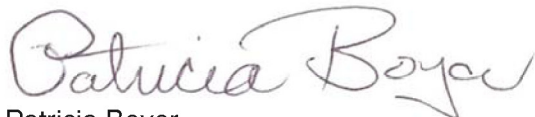
As a single woman, my home is my haven. To think devastation could never strike ... think again? March 30, 2012, my beautiful home was destroyed by fire. Devastation can strike and it did. To begin to understand the claims process is exhausting in itself while all the while you're trying to gather a sense of normalcy because everything you had is no longer.

Upon signing with The Greenspan Co./Adjusters International, they immediately stepped in and took over negotiations from the insurance company. If having the fire wasn't enough, it also came about that my insurance policy had been dramatically reduced by my agent. I had no idea. Talk about a blow. However, with The Greenspan Co./Adjusters International's due diligence, they were able to convince Farmers Insurance that the error was directly caused by their agent and convinced them to reform my policy and I was paid the money that was rightfully owed to me.

Today I have a new home. It's very user friendly and life is getting back to normal. I owe it all to The Greenspan Co./Adjusters International. Thank you, thank you Bruce Tibert for all your tenacity and hard work! And Rino, thank you for explaining the services your company provides. It helped me sign on the dotted line and I must say it was the best decision I ever made.

To anyone: When devastation strikes ... chose The Greenspan Co./Adjusters International.

Respectfully,

A handwritten signature in purple ink that reads "Patricia Boyer". The signature is fluid and cursive, with the first name "Patricia" being more prominent than the last name "Boyer".

Patricia Boyer
Lotus, CA