

July 13, 2016

Adjusters International

4300 36<sup>th</sup> Avenue W

Seattle, WA 98199

Dear Kyle,

When we first met, I stressed the importance of my home's historic nature and how I was concerned that my insurance company was not going to full appreciate the expense it will take to repair my home. It was clear from our conversations, that you and your team appreciated the artistry of my home and the complexity of handling a claim of this nature. Now that my claim has reached its conclusion, I am extremely happy that I retained Adjusters International to handle my loss.

Your team helped document the increased cost of plaster, the ornate trims, and the Victorian features that is unique to my house. Additionally, your team documented my personal property with meticulous detail allowing me to recover all of the monies that was due to me under my policy.

With retrospect, hiring Adjusters International was an excellent decision. I couldn't have done it without the support of you, Clay Gibson, and the team at Adjusters International.

Sincerely,

Dr. McIsaac

A handwritten signature in dark ink, appearing to read "John de J...". The signature is fluid and cursive, with a long horizontal stroke at the end.

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