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November 6, 2013

Mr. Kenny Taylor
Adjusters International
5000 Hopyard Rd., Suite 302
Pleasanton, CA 94588

Dear Kenny,

I am writing to thank you for your representation on our claim against the Hartford after the accident at our business. The van that drove into and through our store, while the driver was unconscious with his foot on the accelerator, caused massive damage and injured two employees.

With your help we got a fair settlement and were able to rebuild the store. We could never have fully understood our rights under the insurance policy and “come out whole” without your assistance.

Sincerely,

Frank Fine
Owner