

March 18, 2015

The Greenspan Company/ Adjusters International
400 Oyster Point Blvd. #519
South San Francisco, CA 94080

Dear Mr. Migdal, and Mr. Scott,

We wanted to write this letter to express our deepest appreciation for a job well done by The Greenspan Company/Adjusters International. Your company put forth a tremendous effort to help us when we needed it most.

After our home and personal property were severely damaged by a fire, we were very concerned, not only because had we lost everything, but how were we going to handle our claim at the same time as operating our business, which takes up most of our time.

When we met Rino Benenati in November of 2013, he explained your company would provide the best professional claims handling in the business and that your company would assure we'd get everything we were owed by our insurance policy. Rino then introduced us to Eric Metz, who further explained the claims process and the methodology your company would use to maximize our recovery. Now that it's over, we can say with 100% certainty, everything Rino and Eric said would happen actually happened.

Farmers Insurance initially offered \$295,606 to rebuild our home; however, Eric diligently and successfully got us \$496,950. Furthermore, we needed to live on our property during the claim and Eric convinced Farmers to buy us a custom fifth wheel trailer. Lastly, Eric got us \$191,000 for our personal property when Farmers only wanted to pay us \$111,000. We saw the 10% fee we paid for your services as investment in our claim; the return we got on that investment was far greater than 10%.

We'd highly recommend The Greenspan Co./ Adjusters International to anyone who needs help during an event like this.

Sincerely,



Cynthia Grim
Sebastopol, CA
707-529-1756