



**METROTECH®**

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October 9, 2001

Mr. Randolph H. Goodman  
The Greenspan Company/Adjusters International  
400 Oyster Point Blvd., Suite 519  
S. San Francisco, CA 94080-1921

Dear Randy:

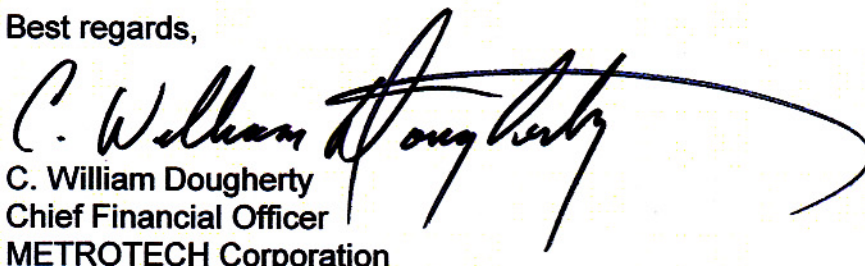
This week METROTECH Corporation received its final payment from the Kemper Insurance Company as a result of our major fire on June 27, 2000. This payment along with all the advances that your team was able to secure during the last fifteen months has been instrumental in keeping our company in business.

How can I possibly put into words how much of a difference it made to have had Ken Crown, Chris Glenister and yourself guiding METROTECH Corporation through the complexities of the insurance policy, tedious negotiations and arcane legalities surrounding this event. You and your team surely increased our claim collections from Kemper by \$1 to \$2 million over what I could have done on my own.

I hope that I have the opportunity to 'sell' your value added services to potential clients in the future as a small way to express the gratitude of the METROTECH Corporation. Please do not hesitate to use me as a reference when the occasion arises.

Give my sincere thanks to your entire staff for their professionalism, timeliness and positive attitudes.

Best regards,

  
C. William Dougherty  
Chief Financial Officer  
METROTECH Corporation

CC: Christian Stolz, CEO