Madison Parish School Board
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Board President:
James Williams
Superintendent:
Samuel Dixon

June 12, 2000

Bill Koehler
ADJUSTERS INTERNATIONAL COLORADO, INC.
Regional Office
1044 Osage Avenue
Kansas City, Kansas 66105

Re: Tallulah Jr. High School

Dear Bill:

As our claim for fire damage to Tallulah Junior High School draws to a close I would like to take this opportunity to express our appreciation for your efforts in representing the Madison Parish School Board.

You may recall that the insurance company readily agreed to pay us "policy limits" of $415,000 for the building and $50,000 for the contents (with a release – and then close the claim). At that point you began representing us. The insurance company has now agreed to pay:

$1,000,000 on the building

$41,500 for code-upgrades

$70,000 for textbooks

$300,000 for contents

$300,000 for temporary housing

$100,000 for emergency expenses

$37,000 for valuable paper and

$5,800 for appraisals

A total of $1,855,300

$1,855,300 is a long way from the $465,000 policy limits they had originally offered. AND now you tell me that there is another $200,000 plus dollars that may be available on another policy interpretation. Then, Bill, you dropped the bombshell that the insurance company will have to pay additional funds of up to $225,000 for demolition of the old building.

This is all so very complicated and intense that it is very hard for my Board and myself to grasp and keep up with the ever-changing nuances. In any case "keep up the good work." In light of all this good news I can't keep this to myself any longer so I want you to share this letter and my most enthusiastic recommendations to any and all of your current and potential clients. This may not be huge dollars to some but to us it's not just a couple of million dollars it's a lifesaver!

We appreciate you,

Samuel Dixon, Superintendent
MADISON PARISH SCHOOLS

P.S. The temporary housing you arranged is not just adequate, it's superior!!